

Decision making



Cash management



Customer relationship management



Computerized maintenance management systems



Collaborative portal



Travel & expenses management



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D I M O  
gestion

## TESTIMONY



With AXEL health, Centre François Baclesse optimizes the management and preventive management of its medical devices vigilance equipment.

**A**s part of the French health ministry's "Hospitals 2007" programme, which emphasizes respect for regulations and patient safety, **Centre François Baclesse** – cancer prevention centre for the Lower Normandy region – has once again shown **confidence in DIMO Gestion by choosing its AXEL health software solution**. From precise event traceability to managing AFSSAPS (health product safety) alerts, via preventive management, AXEL health expertly manages **every aspect – be it regulatory, technical and economic – of the follow-up and maintenance of Centre François Baclesse's 300 items of medical devices vigilance (MDV) equipment**.

Today, Centre François Baclesse's maintenance department, together with AXEL health, has completely **eradicated administrative tasks**, by eliminating paper and automating processes, so that it can **dedicate more time to quality control, preventive management and cost analyses for MDV equipment**.

**N**ow, Centre François Baclesse can comply with "Hospitals 2007" reforms while making **gains in terms of productivity**.

Centre François Baclesse, equipped with the latest innovations in cancer prevention, felt it was time for a total rethink of how their MDV equipment is managed, with a view to automation and fine-tuning.

This 250-bed establishment was looking for a CMMS solution specifically dedicated to this equipment that would enable them to **constantly check performance and automatically manage AFSSAPS alerts**, while also providing a cost-analysis facility.

The Centre François Baclesse project aimed to guarantee **the highest quality and ensure meticulous preventive management of these sensitive items of equipment, in compliance with "Hospitals 2007" reform directives**.

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[www.dimo-gestion.fr](http://www.dimo-gestion.fr)

[www.gmao.com](http://www.gmao.com)

[www.notilus.com](http://www.notilus.com)

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#### Technical features

. AXEL health

. 2 databases:

Maintenance  
Biomedical

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**A**fter comparing the products on offer from different publishers, Centre François Baclesse settled on the AXEL health solution, attracted by its **three key assets: its operational versatility, its open and 100% web-based architecture, and the value for money it offers.** Mr Morcel, Head of Maintenance at the Centre, said, "We have been using the same publisher's AXEL CMMS solution since 1994 and have experienced gains on the ground in terms of productivity, access to information, and log and intervention tracking. For us, the AXEL health solution was the obvious choice, ensuring continuity and enabling us to optimize the management and preventive management of our MDV equipment."

**E**liminate administrative tasks and concentrate on performance, preventive management and cost analysis for MDV equipment – the first benefit of the AXEL health solution.

Rolled out in June 2006, the AXEL health solution has rapidly responded to Centre François Baclesse's needs and requirements. Besides an **overall view facility and optimized scheduling of MDV equipment follow-up**, the DIMO Gestion solution now **optimizes AFSSAPS alert management**, by automatically retrieving alerts via e-mail and then comparing them with existing equipment. The maintenance department thus has virtually immediate access to **all information, using the**

**hospital codes in force (CNEH – French National Centre for Hospital Expertise)** so that necessary technical modifications can be made or offending equipment simply eliminated. Automation is adapted to all aspects of maintenance and preventive maintenance follow-up. To this effect, the AXEL health solution **manages different preventive files, as well as intervention and prevention schedules, on a weekly or monthly basis, depending on the equipment.** It also excels in the **optimization of biomedical equipment, by carrying out precise performance verifications according to set criteria.** Another major advantage of the new DIMO Gestion solution is that it enables Centre François Baclesse to **carry out precise, tailored analyses of inherent MDV equipment costs, according to the type of equipment and the subcontractor.** Over the next few months, the AXEL health solution is due to extend its scope to intervention report management, in order to **expand the dedicated breakdown and malfunction database** provided for equipment at Centre François Baclesse.

**M**r Morcel concludes, "From the integration of AFSSAPS alerts to spare parts management, AXEL health has enabled us to save time and increase productivity in all areas of our biomedical maintenance management. The automation of tasks and immediate access to relevant information has meant that we can concentrate on the real added value of our maintenance department: optimum quality and preventive management."